

DEPARTMENT OF REVENUE

WFTC Outreach Advisory Committee

Monday, Dec. 9, 2024

5:30-7:30 p.m.

Agenda

Topic	Notes
Welcome	<ul style="list-style-type: none">• Interpretation process• Introductions• Icebreaker
Program performance	<ul style="list-style-type: none">• Current program results• Outreach updates & review
Program updates	<ul style="list-style-type: none">• Recap of marketing campaigns• New refund amounts for 2025• TurboTax• January training sessions• DSHS findings• Survey results• Legislative session & budget update
Advisory Committee Future Prepare to discuss each of these items	<ul style="list-style-type: none">• Survey results & work groups• Updated schedule for 2025 – monthly meetings• Outreach manager vision• Setting intentions & expectations• Term limits & bringing on new people
Updates from committee members	<ul style="list-style-type: none">• Report activities to support program since last meeting.