



# Working Families Tax Credit (WFTC)

Outreach Advisory Committee  
February 10, 2025



# Interpretation- Interpretación

Please click on the globe icon at the bottom of your screen to select a channel, either English or Spanish.

Seleccione un canal, inglés o español, haciendo clic en el símbolo del globo terráqueo en la parte de debajo de su pantalla.





# Meeting Agenda

- Welcome
- Ice breaker
- Program results
- Outreach updates
- Program updates
- Advisory Committee Updates
- Info sharing from members
- Questions and close



## Ice breaker

**How do you practice self-care during busy or stressful times?**

**What has helped bring your joy recently?**



# WFTC Program Results

**Tax Year 2024 Applications as of 02/05/25:  
~80,000 Applications, or ~600% increase from this time last year**

## Applications refunded by 12/31/2024

Total CY24 applications refunded	197,132
TY23 applications refunded	178,364
TY22 applications refunded	18,768
Total CY24 dollars refunded	\$147,782,269
TY23 dollars refunded	\$134,150,011
TY22 dollars refunded	\$13,632,258
Children impacted	287,000+





# Outreach Updates

## Most recent updates:

- Third year of the program launched on Feb. 1, 2025
- General Legislative Session Update
- Request new 2025 materials - flyers, posters, etc.
- Application events for 2025 tax season
- Direct File in Washington and WFTC
  - Grantees Promote Direct File – Partnership Toolkit





# WFTC Program Updates

- Feedback on new Materials
- Missing documents tool to launch in early March!
- Paid Preparers Targeted Outreach
  - Training in early January
  - Letters to paid preparers around the state





# Support for ITIN and Migrant Communities



- Working Families and DOR support for ITIN and Migrant Communities
- Protecting our customers information and data
- Appleseed Network: [Deportation Manual | Appleseed Foundation](#)
- Washington Commision on Hispanic Affairs
  - Rapid Response Website: [Rapid Response Hub — Washington State Commission on Hispanic Affairs](#)
  - [Financial Literacy — Washington State Commission on Hispanic Affairs](#)





# Advisory Committee Updates

## Discussion topics

- Working Groups – Starting work in February 2025!
  - Outreach and Communication with Immigrant Communities
  - Data Collection & Useability Studies (NOTE: Jordan/Eileen)
  - Promoting WFTC through a Student Leadership Program
- Question – Advisory Committee Meeting Time
- Updated schedule for 2025 – monthly meetings
  - Next meeting is 5:30–6:30 p.m. March 11
- New Advisory Committee recruitment
  - Opening Early March
  - Interest from committee members in participating?





## Committee members sharing moment

- What are you seeing or hearing in your communities about the WFTC program?
- How are you promoting the WFTC?



# Working Group Breakout Rooms

- Breakout Room #1: Outreach and Communication with Immigrant Communities
- Breakout Room #2: Data Collection & Useability Studies
- Breakout Room #3: Promoting WFTC through a Student Leadership Program

Join your breakout room and get to know each other – share contact information if you don't have it already! New Advisory committee members will join each working group in a month or so!



Questions & next steps

## Contact us



**Website**

[www.wftc.wa.gov](http://www.wftc.wa.gov)

---



**Call center**

360-763-7300

---



**Email**

[dorworkingfamiliesoutreach@dor.wa.gov](mailto:dorworkingfamiliesoutreach@dor.wa.gov)



# Reminders & resources

## Materials

- Use outreach materials in our [toolkit here](#).
- Get free copies of flyers, posters, or rack cards in the mail with this [form here](#).
- Request information in an alternate language or format [here](#).

## Resources

- Upcoming outreach events are posted on the [WFTC calendar](#).
- Find the current applications by county data on the [WFTC website](#).



Thank You!

